



Centennial Savings Plan (CSP)

Answers to Frequently Asked Questions

Q: How can I access the Centennial Savings Plan?

A: The Centennial Savings Plan (CSP) is accessible ONLINE ONLY. You can access it by visiting the following web link: www.memberplanet.com/s/zphib2020/savingsplan

Q: What is the timeframe for installment payments?

A: The Centennial Savings Plan (CSP) is effective September 1, 2017 - September 30, 2019. Any payments towards registration that are not paid in full by September 30, 2019, will be returned to you via check within 10-14 days after September 30th, minus any convenience fees charged by MemberPlanet.

Q: What payment methods are available for the installment plan?

A: The system accepts all major credit cards - Visa, MasterCard, American Express, and Discover. It also accepts electronic checks (e-Checks). To use an e-Check, you will need the full name of your banking institution, routing number, account number, account type (checking or savings), and the full name of the account holder.

NAME ADDRESS CITY, STATE ZIP	0123 01-23456789
DATE	
PAY TO THE ORDER OF	\$ <input type="text"/>
	DOLLARS
BANK NAME ADDRESS CITY, STATE ZIP	
FOR	
⑆012345678⑆ 01234567890123⑆ 0123	
Routing Number	Account Number

Q: Are installment payments automated/ recurring?

A: The CSP supports automatically recurring payments or installments for credit card or e-Check transactions. For CSP, you want to select installments, which mean that a payment will be automatically processed on a repeating basis at the interval you choose. Interval choices are monthly, quarterly (four times a year), semi-annually (two times a year), and yearly (annually). You can login into MemberPlanet and make changes to or cancel your installment payments at any time.

Q: Will all the Centennial Event Registrations be linked together? (January Events & July Events?)

A: No, The Centennial Savings Plan (CSP) is only available for June 2020 Centennial Celebration at the rate of EARLY REGISTRATION ONLY.

Q: Is CSP linked to my Visionary 2020 payments?

A: First, thank you for being a Visionary. Your installment payment is not linked to the Visionary 2020 payments. To make a visionary contribution, visit: www.zphib2020.com

Q: Can I mail-in my installment payments instead of paying it online?

A: No, CSP payments are ONLY acceptable ONLINE through the CSP Campaign administered by MemberPlanet.

Q: Will my Centennial Registration be cancelled if I miss an installment payment?

A: No, your registration will not be cancelled because you miss an installment payment. Payments made to CSP will be applied to the actual cost of registration based on the status of your membership for the fiscal year 2019-2020, for the cost of registration up to the deadline for early registration ONLY. Any variances between your installment payments and the cost of registration, due to none payment or missed payments will need to be resolved by payment in full, prior to September 30, 2019, in order for your registration to be paid in full.

Q: What happens to my payments if I decide not to attend Centennial, and I've paid my installment plan partially or in full?

A: The Centennial Savings Plan (CSP) is effective September 1, 2017 - September 30, 2019. Should you decide not to register for Centennial, any payments towards registration will be returned to you via check within 10-14 days after September 30th, minus any convenience fees charged by MemberPlanet.

Q: What if I want to skip payments or cancel my CSP?

A: You are in control of your CSP payment options. You can start or stop installment payments based on your references. However, if you decide to **cancel** your enrollment in CSP, with no further payments being made, you will need to submit the CSP Agreement Termination. Terminating your CSP cancels all future scheduled payments of the installment plan. A refund will be issued to you for payments made, within 30 days of your request, less any convenience fees charged by MemberPlanet. Should you decide to participate in CSP at a later time, you will need to complete the CSP enrollment form again.

Access the termination form here: www.memberplanet.com/s/zphib2020/csptermination

Q: I am a Visionary 2020 Donor. Will I receive a discount on my registration amount?

A: Being a 2020 Visionary has its benefits, such as discounted Centennial Registration! Centennial Registration Reduced Discounts are as follows:

Visionary Level	Centennial Registration Discount
Founders' Society	100% Complimentary
Circle of Pearls	50%
Legend Donor	25%
Estate Donor	20%
Heritage Donor	15%
Lead Donor	10%
Charter Donor	0%

If you are a Visionary 2020 Donor, and expect to have your pledged amount completed prior to Centennial Registration, be sure to select the appropriate registration amount for your installment. Any difference will be your responsibility to resolve in order for your registration to be paid in full. Any overpayment will be refunded to you via check, within 10-14 days after September 30th, minus any convenience fees charged by MemberPlanet. If you are not a Visionary 2020 Donor and would like to be, or you want to know more about the benefits, visit: www.zphib2020.com